

NEW ZEALAND WORK RESEARCH INSTITUTE

19 February 2019 10am Room WF710 42 Wakefield Street AUT City Campus

ADVANCING DISPUTE RESOLUTION BY UNPACKING THE SOURCES OF CONFLICT

Abstract: Organizational leaders, public policy makers, dispute resolution professionals, and scholars have developed diverse methods for resolving workplace conflict. But there is inadequate recognition that the effectiveness of a dispute resolution method depends on its fit with the source of a particular conflict. Consequently, it is essential to better understand where conflict comes from and how this affects dispute resolution. To these ends, this paper uniquely integrates scholarship from multiple disciplines to develop a multi-dimensional framework on the sources of conflict. This provides an important foundation for theorizing and identifying effective dispute resolution methods, which are more important than ever as the changing world of work raises new issues, conflicts, and institutions.

This seminar is by invitation only. There is no charge at attend however registration is required. RSVP: <u>www.eventbrite.co.nz/e/employment-relations-seminar-and-discussion-tickets-55250868836</u>

About the presenter: John W. Budd is a Professor of Work and Organizations in the University of Minnesota's Carlson School of Management, where he holds the Industrial Relations Land Grant Chair. He has authored four books, including a comprehensive textbook on labor relations now in its 5th edition. Professor Budd is on the executive board of the Labor and Employment Relations Association, and has been Director of the Center for Human Resources and Labor Studies at the University of Minnesota. He also created a MOOC entitled *Preparing to Manage Human Resources* which has attracted the interest of over 35,000 students.





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Employment Relations Seminar and Discussion

19 February 2019

10am	Tea/Coffee on arrival	
10.30am	Advancing Dispute Resolution by Unpacking the Sources of Conflict	Professor John W. Budd, University of Minnesota
11.45am	Discussion on projects for the Employment Relations Group	Dr Gaye Greenwood
1pm	Lunch	
1.45pm	Text books on NZ Employment Relations. Video interview with Professor David Peetz.	Professor Erling Rasmussen
2.30pm	End	